U. S. Railroad Retirement Board



Jacksonville, FL District Office U. S. Railroad Retirement Board 400 W. Bay St., Room 315 Jacksonville, FL 32202

PHONE NUMBER: (904) 232-2546
FAX NUMBER: (904) 232-2874
E-MAIL: jacksonville@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2001 LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Regular monthly service will be provided in Savannah, GA at the following location. Contact the Railroad Retirement Board in Jacksonville for the exact date.

Savannah, GA CSX Railroad Trainmaster's Office

Trainmaster's Office 1401 Staley Ave.

Persons in the Savannah area may reach the Jacksonville office free of charge by dialing (912) 652-4267.

REGULAR AS NEEDED SERVICE IS ALSO PROVIDED AS FOLLOWS:

LOCATION
Bainbridge, GA CSX Agent's Office 103 Martin Street
Brunswick, GA CSX Agent's Office 1810 Coast Street
<u>Daytona Beach, FL</u> Florida Job Service 702 S Ridgewood Ave
Dothan, AL CSX Railroad 1005 N. Leona

Gainesville, FL Florida Job Service 4800 SE 13TH St Ocala, FL Florida Job Service 1007 SW 1ST Avenue Palm Coast, FL Palm Coast Community Center 305 Palm Coast Pkwy Panama City, FL Bay Line RR, Locomotive **Shop Conference Room** #1 Edwards Drive Port St. Joe, FL Appalachicola Northern RR 300 First Street Tallahassee, FL Old Passenger Station 917 Railroad Avenue Thomasville, GA Post Office Building **Room 205** New Smyrna Beach, FL Chamber of Commerce 115 Canal St Valdosta, GA Post Office, Room M-104 401 N Patterson Waycross, GA **CSX** Transportation

A Tower, Rice Yard

COUNTIES SERVICED BY THIS OFFICE:

The Jacksonville, FL District Office services the following counties:

In Georgia:

Brantley Clinch Lanier Seminole **Brooks** Decatur Liberty **Thomas Bryan** Effingham Long Ware Camden **Echols** Lowndes Wayne Charlton Glynn McIntosh Chatham Grady Pierce

In Florida:

Alachua Flagler Lafayette St. Johns Franklin Baker Leon Suwannee Gadsden Bay Levy **Taylor** Union **Bradford** Gilchrist Liberty Calhoun Gulf Madison Volusia Clay Hamilton Marion Wakulla Columbia Holmes Nassau Washington Dixie Jackson Putnam Duval Jefferson

In Alabama:

Dale Henry Houston Geneva

In South Carolina:

Beaufort Jasper

These counties in Florida are not serviced by the Jacksonville District Office:

SERVICED BY:

New Orleans, LA District Office 501 Magazine St., Room 1045 New Orleans, LA 70130-3394 Telephone: (504) 589-2597

Escambia Okaloosa Santa Rosa Walton

SERVICED BY:

Tampa, FL District Office Timberlake Federal Building, Suite 300 500 E. Zack Street Tampa, FL 33602-3953

Telephone: (813)228-2695

Brevard	Hendry	Monroe	Seminole
Broward	Hernando	Okeechobee	St.Lucie
Charlotte	Highlands	Orange	Sumter
Citrus	Hillsborough	Osceola	
Collier	Indian River	Palm Beach	
Dade	Lake	Pasco	
Desota	Lee	Pinnellas	
Glades	Manatee	Polk	
Hardee	Martin	Sarasota	

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1–800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.